**DEPARTMENT OF CONSUMER AFFAIRS** 

# BUREAU FOR PRIVATE POSTSECONDARY AND VOCATIONAL EDUCATION

#### **EXECUTIVE OFFICE**

400 "R" STREET, SUITE 5000 SACRAMENTO, CA 95827 www.bppve.ca.gov



### **NOTICE OF PUBLIC MEETING**

## **BPPVE ADVISORY COMMITTEE**

October 28, 2005 10:00 a.m. – 3:15 p.m.

### **Department of Consumer Affairs**

"Mimi" Modisette Conference Room 400 "R" Street, Suite 3020 Sacramento, California 95814

This meeting is open to the public and is being held in a barrier-free facility in accordance with the Americans with Disabilities Act. Any person with a disability who needs disability-related accommodations or modifications in order to participate in the meeting shall make a request for such accommodation or modification not less than five (5) business days before the meeting date by contacting the contact person named in this Notice.

### <u>AGENDA</u>

•	Call to Order; Introduction of New Members	10:00 a.m.
•	Approval of Minutes for the Meeting of April 29, 2005	10:05 a.m.
•	Confirmation of, and Agenda Items for, Future Meetings	10:10 a.m.
•	Bureau Chief's Update  1. Strategic Plan  2. Project to Eliminate Application Backlogs  3. PROANDI Conference	10:15 a.m.
•	Legislative/Regulatory Update 1. Registered Institutions	11:00 a.m.

2. Complaint Handling

NOTICE AND AGENDA BPPVE ADVISORY COMMITTEE MEETING October 28, 2005 Page 2

• Enforcement Update 11:15 a.m.

- 1. Restructured Operations
- 2. Complaint Mediation Pilot
- 3. Training Programs

Discussion on Bureau's Web Site
 11:45 a.m.

- 1. Directory of Institutions
- 2. Suggestions for Improvement

• Lunch Break 12:00 p.m.

Discussion and Election of Advisory Committee Chair and Vice-Chair 1:00 p.m.

 Notice of Publication and Overview of Report from BPPVE Operations and Administrative Monitor

NOTE: The report is available on the Bureau's Web site at <a href="www.bppve.ca.gov">www.bppve.ca.gov</a> under "What's New!"

Public Comment for Items Not on the Agenda

3:00 p.m.

NOTE: The Advisory Committee may not discuss or take action on any matter raised that is not included in this Agenda, except to decide to place the matter on the Agenda of a future meeting. [Government Code sections 11125(b) and 11125.7(a).]

Adjournment
 3:15 p.m.

#### **NOTES:**

- All times indicated are approximate and the order of business is subject to change.
- Action may be taken on any item listed on the Agenda.
- Total time allocated for public comment may be limited.
- Opportunity for public comment will be provided for each item on the Agenda.
- The designated contact person for information concerning this meeting or requests for accommodation is Anita Keaton, who may be contacted by phone at (916) 445-3424, Ext. 3030, or by e-mail at anita\_keaton@dca.ca.gov.

THIS AGENDA AS WELL AS ANY ADVISORY COMMITTEE MINUTES CAN BE FOUND ON THE BUREAU FOR PRIVATE POSTSECONDARY AND VOCATIONAL EDUCATION'S WEB SITE AT www.bppve.ca.gov.